



520

540

560
TWIN PROP

Stern Drives

Warranty and Warranty Registration



The WARRANTY REGISTRATION (last page)
must be *completed and returned* within 30 days
of purchase for **WARRANTY TO BE VALID.**

Konrad, Inc.

1421 Hanley Road Hudson, WI 54016-9376 USA
TEL (715) 386-4203 • (800) 927-3545 • FAX (715) 386-4219

Konrad 500 Series

WARRANTY

AND

**WARRANTY
REGISTRATION**

TECHNICAL SUPPORT

**If you experience difficulty with any
Konrad, Inc. product or have a technical question,
please phone one of our technicians immediately
at 715-386-4203.**

**This warranty supersedes all other warranties.
No other warranty, whether implied,
verbal or written, is valid.**

WARRANTY

If a warrantable problem occurs with a Konrad product, the owner must contact Konrad immediately at (715-386-4203) for authorization, prior to pursuing any course of action.

COVERAGE

Products Warranted

Konrad warrants that on the date the 'Stern Drive' is sold, it will meet Konrad's standard specifications for 'Stern Drives' used in marine propulsion applications¹, and will be free from defects in material and factory workmanship.

NEW KONRAD STERN DRIVE:

Coverage begins with the Date of Sale² of the 'Stern Drive' (the "Product") by Konrad and continues for the following specified periods of time:

Warranty Coverage ³				
Coverage Duration (on the stern drive only)		Repair Charge Paid by Konrad (on the stern drive only)		
Recreational Months/Hours**	Commercial Months/Hours**	Parts	Labor	Removal & Installation Labor
12 months/250 Hrs.	6 months/500 hrs.	Yes*	Yes*	Yes*
*Konrad will pay repair charges only if prior authorization has been received from an authorized Konrad employee and only in accordance with the limitations set forth herein.				
**Whichever comes first from initial Date of Sale.				

KONRAD REMANUFACTURED STERN DRIVE: (Completely overhauled)

Coverage begins with the date of the Invoice for the remanufactured 'Stern Drive' (the "Product") by Konrad and continues for Half (1/2) the above specified periods of time.

KONRAD REBUILT STERN DRIVE: (Selective items repaired/replaced)

Coverage begins with the date of the Invoice for the REBUILT 'Stern Drive' (the "Product") by Konrad and continues for 2 months on the REPAIRED PARTS ONLY.

¹KONRAD DOES NOT STATE OR IMPLY WARRANTY OR MERCHANTABILITY OR FITNESS FOR ANY KIND OF HIGH SPEED RACING TYPE APPLICATIONS.

²Date of Sale: the Invoice date OR the Commissioning date. This commissioning date must be submitted in writing by the installer within one (1) year of the Invoice date to be honored.

³Warranty Coverage: The Invoice date plus 24 months, all warranties whether written or implied are null and void (regardless of commissioning date.)

COVERAGE (continued)

This warranty covers any failures of the Product, under normal use and service, which result from a defect in Konrad material or factory workmanship (Warrantable Failure). THIS WARRANTY APPLIES ONLY AGAINST DEFECTS AND NON-CONFORMITIES THAT ARE DISCOVERED WITHIN THE DESIGNATED PERIOD [(12) TWELVE MONTHS / (250) TWO HUNDRED FIFTY HOURS RECREATIONAL OR 6 (SIX) MONTHS / (500) FIVE HUNDRED HOURS COMMERCIAL] FROM THE DATE OF SALE BY AN AUTHORIZED KONRAD AGENT. If the Buyer discovers such defects or non-conformities, Buyer must notify Konrad **in writing immediately**. These warranties are made to all Owners in the chain of distribution and Coverage continues to all subsequent Owners until the end of the duration of coverage.

Buyer's Remedies

If the Product fails to conform to the warranties in paragraph 1 and such non-conformity is not due to **misuse or improper maintenance**, Buyer shall notify Konrad as provided above, and within a reasonable time, Konrad shall provide, at its option, one of the following: (1) repair or replacement of any nonconforming or defective parts, or (2) partial refund of the purchase price. THIS REMEDY SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF BUYER FOR ANY BREACH OF WARRANTY.

OWNER RESPONSIBILITIES

Owner is responsible for the **operation** and **maintenance** of the Product as specified in the applicable Konrad Operation and Maintenance Manual and for using the Product in an application for which it was designed. Owner is also responsible for providing proof that all recommended maintenance has been performed.

Owner must provide "proof of purchase" and substantiate "date of purchase" by presenting the "Purchaser's Copy" of the "Warranty Registration Card" to the dealer authorized to service the Product. If this item is not available, purchaser must provide a copy of the original "Bill of Sale" (Sales Contract) for the Product to be serviced. Warranty claims will not be accepted until adequate "proof of purchase" is presented by purchaser and "date of purchase" has been substantiated.

Owner is responsible for proof of commissioning date.

In the event of any Product failure, Owner is responsible for the cost of towing the boat to the repair dock and for all associated docking, haulout, launch and harbor charges.

Owner is responsible for communications expenses, meals, lodging and similar costs incurred as a result of a Warrantable Failure.

Owner is responsible for the costs of investigating system complaints, unless the problem is caused by a defect in Konrad material or factory workmanship.

Owner is responsible for non-sterndrive repairs, "downtime" expenses, cargo damage, fines, all applicable taxes, all business costs, waste disposal fees, premium or overtime labor costs, and all other losses resulting from a Warrantable Failure.

Owner is responsible for all costs associated with the disassembly / reassembly of vessel or engine components to provide access for Konrad serviced parts or assemblies.

Owner is responsible for using a Konrad recommended propeller for the specific application.

Konrad, Inc. reserves the right to improve the product through changes in design or material without being obligated to incorporate such changes in product of prior manufacture. The original customer and subsequent purchasers will not use any such changes as evidence of insufficiency or inadequacy of prior designs or materials.

In the event of a warrantable failure, Konrad, Inc. may supply a replacement drive shipped to the nearest major transportation hub within North America. Delivery costs to sites beyond this major transportation hub are the responsibility of the drive owner.

FAILURE OF THE OWNER TO COMPLY WITH ANY OF THE FOREGOING RESPONSIBILITIES SHALL VOID THE WARRANTY.

LIMITATIONS

All applications must be approved by the factory prior to installation for the warranty to be valid.

Konrad is not responsible for failures or damage resulting from what Konrad determines to be abuse or neglect, alteration, accident, act of God, vandalism and/or improper repair, including, but not limited to: operation without adequate lubricants; lack of maintenance of lubricating systems; improper storage, or unauthorized modifications to the drive or engine. Konrad is also not responsible for failures caused by incorrect oil or by water, dirt or other contaminants in the oil.

Konrad is not responsible for failures resulting from:

- 1.) Use or application of the Product inconsistent with its rating designation set forth above or otherwise improper, in the sole judgment of Konrad, Inc.
- 2.) External influences including torsional vibrations.
- 3.) Incorrect Installation
- 4.) Damage due to neglect of corrosion protection.
- 5.) Participating in or preparing for racing or other competitive activity.

Konrad is not responsible for failures of maintenance components. Maintenance components include, but are not limited to: prop hardware, Spicer cross & bearing kits (components of the u-joint assembly) and sacrificial anodes. Konrad does not warrant accessories which bear the name of another company.

Parts used in warranty repairs may be new Konrad parts, Konrad approved rebuilt parts or repaired parts. Items replaced under warranty become the property of Konrad. Konrad is not responsible for failures resulting from the use of parts not supplied by Konrad.

A new Konrad or Konrad-approved rebuilt part used to replace a Warranted Part assumes the identity of the Warranted Part if replaced and is entitled to the remaining coverage hereunder.

KONRAD DOES NOT COVER WEAR OR WEAROUT OF COVERED PARTS.

KONRAD RESPONSIBILITIES

Konrad will pay for all parts and labor needed to repair the damage to the Warrantable Product resulting from a Warrantable Failure when performed during normal business hours. All labor costs, associated with the Warrantable Product, will be paid in accordance with Konrad Standard Repair Time Guidelines.

Konrad will pay for the replacement lubricating oil if it is not reusable due to the Warrantable Failure.

DISCLAIMER AND RELEASE

These warranties are made to all Owners in the chain of distribution and Coverage continues to all subsequent Owners until the end of the Coverage Duration.

THE WARRANTIES, OBLIGATIONS AND LIABILITIES OF KONRAD AND REMEDIES OF OWNER SET FORTH IN THIS WARRANTY ARE EXCLUSIVE AND IN SUBSTITUTION FOR, AND OWNER HEREBY WAIVES, RELEASES AND RENOUNCES ALL OTHER WARRANTIES, OBLIGATIONS AND LIABILITIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO ANY NONCONFORMANCE OR DEFECT IN THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

- (A) ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- (B) ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, USAGE OR TRADE.
- (C) ANY OBLIGATION AND LIABILITY, RIGHT, CLAIM OR REMEDY IN TORT, WHETHER OR NOT ARISING FROM THE NEGLIGENCE OF KONRAD.
- (D) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY FOR LOSS OF OR DAMAGE TO THE PRODUCT.

**Complete this
Warranty Registration Form
Within 30 days of purchase**

and return to:

Konrad, Inc.
1421 Hanley Road
Hudson, WI 54016-9376 USA

White Copy - Konrad, Inc.

Yellow Copy - Distributor

Pink Copy - Owner

Konrad Stern Drive WARRANTY REGISTRATION

This warranty is expressly exclusive. Return of this registration information **WITHIN 30 DAYS OF PURCHASE** is required for this warranty to be valid. Warranty claims will be void unless this form is on file at Konrad.

Please complete and mail this warranty registration form to:

(You may register up to two (2) stern drives on one warranty registration form, provided they were purchased at the same time, and are installed on the same vessel.)

KONRAD, INC.

**1421 Hanley Road
Hudson, WI 54016 USA**

Name: _____

Address: _____ City: _____

State (or) Province, Zip (or) Postal Code, Country: _____

Telephone: _____ Fax: _____

Drive Serial Number(s): _____ Date of Purchase: _____ / _____ / _____
month day year

Drive Model:
(Check Box)

☐

520

☐

540

☐

540/ACE

☐

560

☐

620

☐

640

☐

660

☐

680

☐

Other

Where were the drive(s) purchased?

Business Name: _____

Address: _____ City: _____

State (or) Province, Zip (or) Postal Code, Country: _____

What vessel are the drive(s) installed on?

Circle Application: Pleasure Craft Intermediate Duty Heavy Duty Commercial

Make and Model of Boat: _____

Boat Hull Number: _____ Weight: _____ Length: _____

Engine Manufacturer: _____ Engine Model: _____ HP: _____

Engine Serial Number(s): _____

Engine Hour Meter Reading(s) at Installation: _____ Number of Engines/Drives: _____

Installed X Dimension: _____ Recorded GPS Max Speed: _____

Engine RPM's recorded at max speed measured by GPS: _____

Gross weight of vessel at time of speed trial (includes vessel, fuel, equipment and crew): _____

Transmission Manufacturer: _____ Transmission Model: _____

Transmission Serial Number(s): _____

I hereby agree and understand the Konrad, Inc. WARRANTY policies as stated herein.

Signed: _____ Date: _____

Tel: (715) 386-4203 • Toll Free: (800) 927-3545 • Fax: (715) 386-4219



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